



Albany Medical Center RN's Perception of the Soarian Electronic Plan of Care: One Year Follow-up

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Problem Statement: The introduction of the electronic Plan of Care (PoC) has been rapidly accelerating along with adoption of the electronic health record (EHR) across the nation. Due to its infancy, there is very little information concerning the end users perceived satisfaction with these systems. **Methods:** Albany Medical Center (AMC), with the assistance of Zynx Health (evidenced based content provider) used subject matter experts from all departments to create evidenced based PoC's for the September 2013 implementation. The education supporting the launch of the PoC in the EHR included the philosophical model of the PoC's ability to identify what problems prevent the patient from moving to the next level of care utilizing evidence based clinical decision support. A third party vendor assisted the go live and reported that it was one of the best PoC projects they had seen noting the streamlined content made it much easier for the staff to use. **Results:** Six months after go live, the Nurses at AMC were offered the CISIES (Clinical Information System Implementation Evaluation Scale), a 37 item validated and highly reliable measurement instrument to evaluate the end users satisfaction with the implementation of the PoC. Improvements were implemented in response to these results. A one year follow-up survey was offered, showing significant improvement in the RN perception of the PoC. This presentation will provide a summative evaluation of those findings.